

Fowey River Views – E-Booking Form

Please complete and email to: info@foweyriverviews.co.uk (please see payment details below for sending deposit)

DETAILS OF PERSON MAKING THE BOOKING

Name: _____	Mobile: _____
Address: _____	Tel: Home _____
_____	Tel: Work _____
Postcode: _____	Email: _____

NAMES OF PARTY (Please include age if under 18) – Max 4 adults

(Sorry, no single-sex groups under the age of 21)

1 _____	3 _____
2 _____	4 _____

Booking Date (dd-mmm-yy)

From: _____	To: _____
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PAYMENT DETAILS

Payment sent for:

£	for	£	or*	£	+	£
		Deposit (£100 pw)		Full Rent		Security Deposit (£50)

TOTAL COST OF HOLIDAY

£

*The full rental is required if booking is made less than 8 weeks in advance.

Please send deposit via BACS (internet/telephone banking): 08-93-00 14378252

The balance of your rent (final payment) is due 8 weeks before the start of your holiday. If you are enclosing a security deposit this will be refunded 7 days after the property has been vacated. Please see Clause 8 of the Booking Conditions.

I declare that I am over 18 years of age, have read the Booking Conditions and agree to abide by them.

Please tick to accept Terms & Conditions: DATE: (dd-mmm-yy) _____

HOW DID YOU HEAR ABOUT US? (Mark with x)

Advertisement <input type="checkbox"/>	Recommendation <input type="checkbox"/>	Previous guest <input type="checkbox"/>	Internet <input type="checkbox"/>
Owners Direct <input type="checkbox"/>	Other <input type="checkbox"/>	Please specify:	

Fowey River Views – E-Booking Form

Terms & Conditions

1. Contracts accepted are between the Person accepting the Booking Form (The Guest) and Sarah Bennett owner of Fowey River Views (The Owner)

a. The Guest certifies that he/she is authorised to accept the Booking Form on behalf of all persons who will occupy the property during the period for which he/she has booked and that they are all, apart from minors, aware of the Booking Conditions. The maximum number of guests who may occupy Fowey River Views is up to 4 adults. Exceeding this number constitutes a breach of contract and the Owner of the property has a right to terminate the booking forthwith and all monies paid by the Guest will be forfeit.

b. No booking will be accepted unless the Booking Form has been filled in and accepted by the Guest and accepted by the Owner on its Acceptance letter. All contracts will be deemed to have been made in England and are in accordance with and subject to English Law.

c. Fowey River Views is hired on the understanding that the accommodation is for holiday use only and that no right to remain in the accommodation exists for the Guest or anyone in the Guests party.

2. CANCELLATION

If the Guest has to cancel the holiday the Owner will then seek to re-let the property. In the event of a re-let a refund will be given for the amount of rental achieved on the re-letting (up to the amount previously paid by the Guest). If the property cannot be re-let any monies paid would be forfeited. We strongly recommend that Holiday Cancellation Insurance is taken out independently.

3. BOOKING ALTERATIONS

After a booking has been confirmed, any request from the Guest for changes in the Contract will be subject to the agreement of the Owner. If for reasons beyond their control the Owner has to cancel or alter arrangements made for the Guest they will make every effort to offer an alternative date if one is available. If the Guest does not accept the alternative date the Owner will refund all monies paid by the Guest, where upon the Owner's liability will cease.

4. FINAL PAYMENT

Final payment set out in the Booking Form, is due eight weeks before a holiday commences and this is shown as the due date on the Acceptance Letter. The Owner may contact the Guest to remind them that payment is due. Non-payment by the due date will be treated as a cancellation (refer to clause 2 above). If a booking is made less than 8 weeks before the commencement of the holiday the full rent is due at the time of booking.

5. PETS

No pets are permitted in Fowey River Views. Any guest who takes a pet into the property without prior permission or without notifying the Owner in writing or on the Booking Form is in breach of Contract and the Owner of the property has the right to terminate the booking forthwith and to retain all monies paid by the Guest.

6. OCCUPANCY

Access to the property is from 3.00pm on the day of the agreed arrival. Departure must be no later than 10.00am as shown on the Owners Acceptance Letter. These times must be strictly adhered to, except by special arrangement in writing with the Owner.

7. NOISE

Excessive noise that would disturb other residents in the building must not be made after 11 pm – this is a condition of the lease of the property.

8. DAMAGE DEPOSIT

The Guest will pay a Damage Deposit of £50 per booking and this must be paid at the time of the balance payment usually 8 weeks before the start of the holiday. The Guest is required to report to the Owner any breakage or damage that occurs during their stay. An appropriate charge will be made for repair or replacement and this will be taken out of the Damage Deposit. Equally, if a property is left in an unsatisfactory condition necessitating extra cleaning an appropriate charge will also be made. In the event of any of the above being observed, costs incurred will be deducted from the deposit and any remaining balance will be returned to the Guest within 7 days.

a. Guests must leave the premises on the day of departure by 10.00am, this being the end of their Contract with the Owner. In the event that Guests refuse to vacate the property at this time a charge will also be deducted from the Damage Deposit to reimburse the caretaker for time wasted.

b. The Damage Deposit will be refunded within 7 days of departure if no damages, breakages or other discrepancy has been observed.

c. The keys must be returned to the Owner within 3 days of vacating the property. The cost of replacing keys and locks will be deducted from the Damage Deposit in the event that they are not returned within 5 days

9. GUESTS OBLIGATION

Care must be taken of the property and it must be left by the Guest in a clean and tidy state and furniture returned to the place in which it was found on entry. The Owner reserves the right to reasonable access during the period of hire. Guests must report to the Owner any damage or breakages that occur during their stay. An appropriate charge will be made for repair or replacement and this will be deducted from the Damage Deposit. Guests will properly supervise at all times any infants or minors who will occupy the property with the Guest or be invited into the property by the Guest or any other adult in the Guests party.

10. COMPLAINTS

We hope you are pleased with the property, but should you have cause for complaint please take it up immediately in full with the Owner. It is specifically agreed that failure by the guest to notify the Owner of any complaint before their departure will prejudice their claim irrespective of its merits. It is agreed that failure to give prompt notice of a complaint in accordance with this clause may be taken into account by a court in determining liability or assessing compensation.

11. EXTERNAL FACTORS

The Owner cannot be held to account or be responsible for any holiday fairs, fetes, events or festivals occurring during the letting season. The Owner cannot be held to account or be responsible for any noise or building works in the vicinity or on neighbouring properties. The Owners cannot be held to account or be responsible for the activity of any wild life that may live in the vicinity.

12. AMENITIES

Whilst representations both verbal and visual contained in the website and any other advertising matter are made in good faith and carefully scrutinized, neither such verbal or visual representation contained in such publications, nor any verbal representations made form part of the Contract. No warranty or representation is given as to the state of the property. The use of amenities provided by the Owners must be used safely and responsibly by the Guests and are used entirely at his/hers own risk. No responsibility can be accepted by the Owner for any injuries to persons or loss or damage to any belongings or persons who use them save as provided in paragraph 13.

13. LIABILITY

The Owner does not accept liability for any act, neglect or default on the part any person not within their employ or otherwise under their control, nor for any accident, damage, loss, injury, expense or inconvenience, whether to person or property, which the Guests or any other person may suffer or incur arising out of, or in any way connected with the letting. In addition, the Owner accepts no liability for loss or damage to the Guests possessions on the Owners property or land.

Tel: 07761 966 050 Email: info@foweyriverviews.co.uk

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www.foweyriverviews.co.uk